The Community Safety Website is designed to be a tool that will allow the City of Pittsburgh Bureau of Police to communicate and inform the public of various safety related issues. From the home page shown, you will find links to all of the site's features.

Community Safety Website

The Community Safety Website does not require users to register with the site. It is designed to give some basic information about the individual Zones. Alerts can be sent out specifically to members of the Blockwatch Group.

Community Safety Alerts

Community Safety Alerts can be sent out to a specific Police Zone of the City. If you wish to sign up for these types of alerts for one or more Zones, do the following:

1. Login to the Community Safety Website. (See the LOGIN section of this user guide if you do not have an account or do not know how to login.)
2. You must have the Receive Emails checkbox selected in your profile
3. From the Community Safety Home Page click on the Zone that you wish to sign up for email alerts
4. From the Zone page click the Subscribe button in the upper right of the page.

Business Alerts

A Business Alert will be sent out whenever there is a Community Safety issue that directly affects businesses in the City. If you wish to receive these types of Alerts in your e-mail, do the following:

1. Login to the Community Safety Website. (See the LOGIN section of this user guide if you do not have an account or do not know how to login.)
2. Click the My Profile link in the upper left section of the page
3. Scroll down the page to the Receive Business Alerts checkbox and make sure that it is checked
4. Click the Save Changes button

Blockwatch Groups

A Blockwatch Group is like a mailing list within the website. A Blockwatch group can belong to one or more Zones or can be defined as being a city-wide organization. Alerts can be sent out specifically to members of the Blockwatch Group.

Blockwatch Group Alerts

Alerts can be sent out to groups configured on the site. To sign up for these types of email alerts from one or more Blockwatch Groups do the following:

1. Login to the Community Safety Website. (See the LOGIN section of this user guide if you do not have an account or do not know how to login.)
2. You must have the Receive Emails checkbox selected in your profile
3. Use the Zone filter or click on the name of the Blockwatch Group that you would like to receive email alerts for
4. Click the Subscribe button in the upper left of the page.

My Profile

*Note: You must be currently logged in to perform this function

1. Click My Profile Menu Link from your User menu
2. Here you can modify your personal information, change your password, change your email and alert preferences and alter your group/watch group memberships.
3. Click the Save Changes button at the bottom of the page.

To Stop Receiving Email Alerts

1. Login to the Community Safety Website.
2. Click My Profile link in the upper left section of the page
3. Along the right hand side of the page you will see the Groups/Zones that you are currently subscribed to and below that, the Blockwatch Groups that you are currently subscribed to
4. Click the Manage link next to either of these two sections
5. Highlight the Zone(s) or Blockwatch group(s) that you wish to stop receiving email alerts from and click the Remove button.
6. Click the Save Changes button at the bottom of the page.
Registering with the Site

1. Navigate to the Community Safety Home Page
2. Click on the **LOGIN** tab in the upper right of the page
3. Click on the "Don't Have an Account? Click Here to Create One!" link.
4. Fill out the form with your specific information
5. Decide if you want to receive email Safety Alerts and/or Business Alerts
6. Enter the security code exactly, as it is case sensitive, and then hit the **Create Account** Button.
7. The system will send a confirmation email to the address you entered onto the form. Click the link in the email to confirm the account. You will then be logged in automatically.

Logging In

1. Navigate to the Community Safety Home Page
2. Click the **LOGIN** Tab in the upper right of the page
3. Enter your e-mail address and password
4. Click **LOGIN**

Tips

The TIPS feature of the website is designed for citizens to submit tips to police of potential crimes, safety concerns or other matters. Citizens can supply information on the suspects, locations, vehicles along with other details. As well, the citizen can opt to submit a TIP anonymously and use a special tip code to follow up on the tip with additional information.

Submitting a TIP

1. Click the **Submit a Tip** Tab at the top of the page
2. Fill in all of the appropriate Suspect, Vehicle, Narrative, and Drug information
3. Optionally supply your contact information
4. Enter the code at the bottom of the page in the box provided. This feature prevents computer scripts from submitting erroneous Tips
5. Click the **Submit Tip** button

*Note: The TIP Code is at the top of the page. Save it for your records, if you wish to follow up on the tip you are supplying.

Searching Alerts

1. Decide What **Alert Type** you would like to search for. The default search will search for **All Alert Types**.
2. Enter the search criteria that you wish to use
3. Click **Search Alerts**
4. The Alerts that match your criteria will be listed below the Search Alerts button
5. Click on the Alert's Title to view the details

Receiving Email Alerts

There are four distinct types of E-mail Alerts in the new Community Safety Website. The following procedures describe how to sign up for any of these types of alerts

City-Wide Alerts

A City-Wide Alert will be sent out whenever there is a Community Safety issue that affects the entire City. If you wish to receive these types of Alerts in your e-mail, do the following:
1. Login to the Community Safety Website. (See the LOGIN section of this user guide if you do not have an account or do not know how to login.)
2. Click the My Profile link in the upper left section of the page
3. Scroll down the page to the Receive Emails checkbox and make sure that it is checked

Police Blotter

The police blotter page displays an auto-generated blotter of police incidents throughout the City for a given day. The blotters list 2.0 and Arrest Reports in a non-descript way, only the charge(s) and block that the incident occurred on are included. Non-juvenile actors have their age and sex displayed, but names and exact addresses are excluded from the blotter. The blotters are automatically generated on a nightly basis. The blotters are published on a round robin basis, meaning that tonight the blotter from yesterday will be generated and published to the website and if you click on the current day of the week, you will be viewing information from the previous week.